

California Public Utilities Commission  
Consumer Service and Information Division

**Energy Industry**  
**Consumer Contacts - Total Presented by Company and Category**  
**July 2014**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **July 2014**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC909	Anza Electric Co-operative, Inc.	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	California Pacific Electric Company	-	1	1	-	-	-	-	1	1	-	-	-	-	-	-	1	-	1	-	-	-	3
ESP1092	Commerce Energy, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC1372	Liberty Power Holdings, LLC	2	-	2	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	138	31	169	20	5	25	7	8	15	6	4	10	4	3	7	64	11	75	1	1	2	303
ELC901	Pacificorp	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	2
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	5	11	16	4	3	7	2	-	2	2	2	4	1	3	4	1	-	1	-	2	2	36
ELC903	Sierra Pacific Power Company	-	-	-	-	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	2
ELC338, GAS338, MUL338	Southern California Edison Company	96	50	146	16	8	24	7	3	10	10	4	14	6	3	9	33	16	49	3	-	3	255
GAS904	Southern California Gas Company	44	13	57	7	3	10	3	2	5	2	-	2	-	-	-	32	10	42	1	-	1	117
ELC940	Southern California Regional Energy Network	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
GAS905	Southwest Gas Corporation	4	1	5	-	1	1	-	-	-	-	-	-	-	-	-	4	1	5	-	-	-	11
	<b>Total</b>	290	107	397	49	22	71	19	15	34	21	10	31	11	10	21	135	38	173	5	3	8	735